



STATE OF NEW YORK  
**EXECUTIVE CHAMBER**  
ALBANY 12224

**ANDREW M. CUOMO**  
GOVERNOR

May 15, 2020

Michaela Byrnes, Director of Recreation  
Wartburg  
1 Wartburg Place  
Mount Vernon, NY 10552

Dear Ms. Byrnes:

I wanted to thank you for your extraordinary work and compassionate efforts as we face one of the biggest public health crises in our history.

It's been brought to my attention that you've have taken your position as Director of Recreation at Wartburg to new heights, selflessly going above and beyond for your patients, such as 104-year-old Mimi Greeley, who is recently recovering from the coronavirus. I'm sure arranging a FaceTime call so a patient can have a virtual visit with her great-grandchildren in Chicago isn't in your job description, but that didn't stop you from making it happen for Mimi. I'm proud to join her family in gratitude of your generous spirit and unparalleled compassion and thank you for serving as such an invaluable inspiration to us all.

Please also extend my sincere appreciation to your fellow co-workers at Wartburg for their remarkable commitment and sacrifice amidst this terrifying pandemic. I am blessed to have selfless individuals like yourselves who continue to offer assistance to those in critical need despite the fear and uncertainty currently surrounding us. Please keep up the great work – we couldn't do it without you.

With gratitude.

Sincerely,

A handwritten signature in blue ink, appearing to be "Andrew M. Cuomo", written over a horizontal line.

ANDREW M. CUOMO

**WE WORK FOR THE PEOPLE**  
PERFORMANCE ★ INTEGRITY ★ PRIDE